# Filtering and Monitoring

Internet filtering and monitoring is managed by our network service provider, Telford and Wrekin Council.

The web and content filtering system used is Lightspeed Systems. The school can request access to a blocked website if the risks are deemed safe.

Senso is a web-based system set up by T&W and managed within school. This takes screenshots of any trigger words and is compiled into a weekly report which is sent to both the Headteacher and Deputy headteacher. Staff and pupils' screens can be monitored through remote access to desktops. Trigger words, set by T&W and amended by the school, are reviewed regularly to check their relevance and importance – especially if there is a series of false positive reports of a particular word.

Training of the monitoring and filtering system is given to relevant staff and passed on to all staff through safeguarding updates.

Sophos is used to filter emails for protection against spam and viruses.

**At Ladygrove, Kirsty Stewart (Deputy headteacher) is the online safety lead. This is also monitored by Jo Weichlbauer (Headteacher). They manage the situation in line with the Child Protection and Safeguarding policy and Keeping Children Safe in Education.**